

Mission Statement – The Townsend Together Team is committed to working together across agencies without barriers to build the community and area of Townsend into a vibrant, confident and cohesive community; working alongside residents in creating and shaping the future. www.thetownsend.co.uk



3Ts, Townsend Together Team – Action Plan - Updated from the meeting held on 03.03.2011

Present: Claire Geraghty (Chair of 3Ts), Pauline May, Sharon Mondon, , Amanda Nicholls, Terry Colbourne, Dave Sheppard, Lindy Fitzgerald, PCSO Danny Lisk, Ali Hooshyar.

Apologies:, PC Nicola Hughes, Mike Collis, Sgt Andy Edwards.

	Initiative	Outcomes	Status
1	<p>Townsend Safer Neighbourhood Team – Safer Neighbourhood Panel.</p> <p>Townsend Safer Neighbourhood Team - 07917557252</p> <p>Bournemouth Police (non-emergency) – 222222</p> <p>www.dorset.polic</p>	<ul style="list-style-type: none"> - Reduction in anti-social behaviour - Reduced fear of crime - Quicker resolution of Police issues - Improved communications between residents and the Safer neighbourhood Team - Diversion activities - Community Cohesion 	<p>Current Priorities of the Townsend Safer Neighbourhood Team:</p> <ol style="list-style-type: none"> 1. Speeding Vehicles - Sgt Andy Edwards has made a request to the council to place speed monitoring equipment and speed checks will be completed by the police at peak times. A.E reported that the speed checks during peak times has not identified anything and they are still awaiting the council to provide the average speed monitoring camera, Cllr W. will chase up, it was reported that the speeding is occurring on Jewell Road, Woodbury Ave and Ibbertson Road. No Excuses Team have been contacted and Dorset Police will be placing an undercover mobile team in an attempt to catch perpetrators. PCSO DL can make available 30mph stickers for the wheelie bins, AN stated that this has recently been done in another area and shortly after the stickers stating 30mph were placed the speed limit was reduced to 20mph. 2. Dog Fouling & Aggressive Dogs – PCSO can issue fixed penalty notices to owners who do not clear up after their dogs. Nickki to contact the Council to request additional signage and request for Winnie to help promote the campaign by wearing the dog 'pongo' costume. Also, to contact Chris Wynn from Parks department to produce a joint letter from Police and Council reminding residents to pick up after their dogs. Nickki to leave leaflets and dog fouling bags at the One-Stop to promote disposal. PC Hughes & Sgt Edwards walked through the estate with a member from the council and found that the estate was clean. Some dog bins have been used improperly. There have been no reports to police. L.R stated that it is worse this time of year as the grass is not cut and therefore it is not scattered by the mowers. Joint patrols between the BBC and Police. C.G stated there are still problems with dogs not on leads a staffie was seen running around

and no owner present. L.R to invite the dog warden to the next 3T's as there is concern over the number of litters that have recently been born, of 15 dogs 13 are now on the estate. Please ring 451199 to report any issues to the dog warden or access 'Ask Bournemouth'.

The PCSO's have been patrolling but no-one has been sighted, Danny stated that they are high viz and therefore people tend to clear up after their dogs when they can see the police.

3. Fly-Tipping – behind Jewell Road / on green belt / Wessex Way, Holdenhurst Village Road and Helier Road. Chris confirmed that the Parks department do send warning letters to residents who address is found amongst fly-tipping. SNT team offered to do joint patrols if this assists. On the walk it was also noted that there was no fly tipping; any rubbish fly tipped has been cleared straight away by the council. Terry confirmed that rubbish is being picked up on a daily basis. Dog bins are being used as litter bins and bags of rubbish are being left by the side of the bins. Housing & Parks are now combined and can assist in prosecutions. PCSO's and Parks team currently issue tickets for dog fouling and littering training is provided by an external company and L.R. to provide details to A.E. for possible training for PCSO's. Cllr D.S. stated there are now mobile cameras available and they may be available to try to catch fly tipping, please contact Tony Gleason to request the mobile camera.

There has been a lot of fly tipping by the garages over the last month including, mattress, TV's, cupboards, sofa and a cooker, these have all been cleared. CG to speak with Radion Housing Solutions (Mike Derby) to enquire who the housing providers are on Townsend so that they can be approached for possible funding towards a skip day in an attempt to reduce the amount of fly tipping. PCSO DL has been reporting incidents online and requested that more residents reported online.

Graffiti tags have been occurring on electric boxes, these have been removed. The damage to the bus stop has been reported.

A mobile CCTV camera has been installed. The camera is positioned in front of the shop and will cover Stone Gardens, Throop Road, Jewell Road, the community garden and surrounding areas. Note: the camera will be linked up remotely, there is no sound recording and the camera can not be used to catch speeding vehicles. The camera can move and records for a 1 month period. PC Hughes requested that if anyone witnesses an incident that they record the time and date so that it will be easier for the SNT to view the appropriate part of the tape. The records can also be copied onto disc. It has been noted that it will act as a deterrent as it is overt and there are signs in the

shop. There has been a positive response from the residents.
The camera has not been working recently due to a fault with the power supply, BBC will be taking over the operation and maintenance of the camera and any issues or queries should be directed to Tony Gleason at BBC, tony.gleason@bournemouth.gov.uk or 01202 222002.

The extra coverage Townsend and North Bournemouth receives through the Police Van on a Friday & Saturday night is being extended.

Sgt Edwards confirmed that there were 5 drug warrants executed at an address in Townsend. Five arrests were made including handling stolen goods and possession with intent to supply, this has sent out a clear message to offenders. Over 50 officers were involved including dog handlers and information was gathered from intelligence.

An injunction has been served on Shane O'Sullivan banning him from the estate until the 3rd June 2011, due to violent crime, ASB and targeting vulnerable individuals. There is a notice on the board asking individuals to report if they see him in the exclusion zone, this can be anonymous. Leaflets have been distributed to households in the area where he has been a problem.

On the 25th February there was an alleged knife incident in Hastings Road.

Trading Standards - Cold Calling/Distracted Burglaries – signage has been erected – corner of Hastings / Ibberston Road. 17th November was the unveiling of the 'no cold calling zone', which includes Barrow Road, Hastings Road, Ibbotson Road and enclosed areas. Leaflets were provided from Trading Standards and Neighbourhood watch. The cold calling zone is not criminally enforceable, reports should be made to trading standards or police if out of hours. No reports have been received except a gold man is still knocking on doors asking if people have gold to sell and he is seen as quite pushy, A.E asked for details to be provided so that he can contact him.

L.F also stated there is a man going around offering solar panels and if the resident takes up they will receive a £250 payment, this can only be done by homeowners not tenants.

An awareness day for the cold calling zone was proposed with a provisional date of 2nd July (Give & Take Day). There is the Neighbourhood Inspection on the 20th July 2011.

Community Engagement – Sgt Edwards has asked the group for any ideas. Only four attended the last cops on the corner, over 18 cops on the corner only 47 have attended. There is concern from

residents that they will be seen as informers discussing issues in the open, drop-ins have been held at the community centre but no-one turns up.

PCSO D.L. is aiming to set up a Homewatch in Barrow Drive and Holdenhurst Village.

Cops on the Corner will take place on the following dates **on the stated corners** 10:30am:

- Friday 25th March – Ibbertson Road/Ibbertson Way
- Friday 1st April – Ibberton Close/Hogarth Way
- Friday 15th April – Stone Gardens
- Friday 29th April – Watton Close
- Friday 6th May – Tyrrell Gardens
- Friday 27th May – Birch Drive
- Friday 10th June – Hopkins Close
- Friday 24th June – Swansbury Drive
- Friday 1st July – Wilkinson Drive/Noyce Gardens/Vickers Close
- Friday 22nd July – Jewell Road (Littledown Side)
- Friday 5th August – Cheshire Drive
- Friday 19th August – Throop Road
- Friday 16th September – Jewell Road (Castle Lane side)
- Friday 30th September – Holdenhurst Village (Holdenhurst Village)
- Friday 14th October – Hastings Road/Crantock Grove (NHW-TBC)
- Friday 11th November – Wilverley Avenue
- Friday 25th November – Eventide Retirement Homes (Eventide)

Townsend Safer Neighbourhood Team – Drop-In Surgery Dates. They following all take place on a Tuesday's from 10:30am at Townsend Community Centre Drop-in Room (rear of building):

- Tuesday 12th April
- Tuesday 10th May
- Tuesday 7th June
- Tuesday 19th July
- Tuesday 16th August
- Tuesday 13th September
- Tuesday 11th October
- Tuesday 22nd November

Safer Neighbourhood Surgeries provide the community with the opportunity to talk to a Safer

			<p>Neighbourhood Panel member on a one-to-one basis about issues specific to their area. They are open to anyone living or spending time in their area and members of the public can come along at any time during the given period to talk to local community safety service providers.</p> <p>Residents took this opportunity to thank PCSO Danny on his commitment and hard work in the area; all his efforts are much appreciated.</p> <p>PCSO DL discussed the football focus group, there will be a tournament in April with hopefully 4 teams from Townsend.</p> <p>There will be new PCSO's in April and Danny will be able to let the group know who they will be at the next meeting. Sgt Andy Edwards is also moving and will be replaced by Sgt Guy Nicholas.</p> <p>There may be a possible detrimental effect from Strouden Community Centre closing in March, this to be monitored.</p> <p>There was an issue at TCC were a girl gang tried to gatecrash a 16 year old's birthday party, PCSO DL is aware of the gang and will be working with the youth centre to try to provide diversionary tactics, the next step if unsuccessful will be ABC's. CG expressed concerns about future parties and Danny stated that if they are informed they will step up patrols, CG to provide dates to Danny of future parties.</p>
2	<p>Environmental Issues Townsend Street Reps</p> <p>Chris McMillan - 07771 746034</p> <p>Terry Colbourne – 07771748214</p>	<ul style="list-style-type: none"> - Improved communications between residents and external organisation including Bournemouth Borough Council & Castle Point - Cohesive Community 	<p>Townsend Community Centre has bio-degradable dog fouling bags available.</p> <p>Outstanding Work:</p> <ul style="list-style-type: none"> ➤ Notice board on shop to be repainted, MN to chase in April if it's not been completed <p>Shrubs for the planter have been donated by Cherry Trees, Penny Nursery and Chris Evans, they have now been planted and the residents are impressed.</p> <p>TCC notice board is weathered Mandy will ask Clouds to look at and 3T's confirmed they are happy to pay. It has been suggested that the notice board be metal framed so that it does not weather so quickly, Pauline provided Mandy with Clouds number: 399723.</p> <p>Townsend Environmental Improvements – Phase 3</p> <p>Suzy received no objections from the third phase improvements that were put forward as a result</p>

<p>Cleansing & Waste – 451199</p>	<p>- Quicker resolution of environmental issues</p>	<p>of the inspection walk. The third phase covers Noyce Gardens, Vickers Close, Wilkinson Drive, Cheshire Drive and Ibberston Road. It is estimated that the work will be complete by Christmas. Cllr. Weinhonig has produced a report on Road Safety around the BTC, Nursery, Jewell Rd and Throop Rd – Cllr Weinhonig has carried out consultation and will report back at the next meeting the various options that are feasible and viable after speaking with Council Officers.</p>
<p>Council Housing Repairs - 0800 028 1870</p>		<p>The need for sign-posting in Townsend was raised. People visiting Townsend for the first time are unaware of which organisations are in each building. Suggestion that a board with names and arrows is installed. This was originally raised with Helen Sloan last April about the possibility of using digital transformation a University project and possible funding through BBC Libraries.</p>
<p>Dog Warden – 451296</p>		<p>A.N has applied for the Green Flag Community Award (once Green Pennant) the application was free.</p>
<p>RSPCA (Ashley Heath) – 0300 1230749</p>		<p>Complaints about the Phase 3 works has been received, a fence has collapsed since the removal of a screening hedge and tree's and now the resident feels vulnerable as there is no screening between her flat and the road, therefore anyone can access the garden. The resident contacted the council who should be erecting a fence within the next week.</p>
<p>Recycling -451146</p>		<p>There are only small amounts left to do and from April Banyards will be providing maintenance. C.G asked if they will be clearing the brambles and what has already been cut down as the kids are spreading the debris across the area. Residents are still to report to BBC about overgrown shrubs etc. as Banyards hold the maintenance contract but still take their instructions from the BBC.</p>
<p>Lamp Post faults / repairs - 451454</p>		<p>The Give & take Day on the 22nd January was well attended and M.N will provide figures soon.</p>
<p>Castle Point for trolley collection – 0800 328 3183 (free phone)</p>		<p>Please see link for future Give & Take Days in Bournemouth: http://www.bournemouth.gov.uk/Residents/Waste_Recycling/Recycling/Give_or_take_days.asp</p>
<p>Community Parks & Countryside</p>		<p>Litter pick to be arranged end of March early April, M.N to suggest dates.</p>
		<p>The website for all community centres is under development and all community centres have signed up. Funds could be generated by google ads for each centre on their own pages. It is planned to be up and running by end of March.</p>

	Team - 451673		<p>Townsend Facebook link to go onto the Townsend website.</p> <p>The Strouden development has been approved and SCC will be closed for at least 1 year. The work will commence on the 28th March 2011.</p>
3	<p>To Promote Community Events / Provisions</p> <p>Townsend Community Centre – 301556</p> <p>www.thetownsend.co.uk</p>	<ul style="list-style-type: none"> - Information sharing - Community cohesion - Access to services/provisions - Increased awareness of services - To change any negative perceptions of Townsend - Positive PR for Townsend in media 	<p>Upcoming events:</p> <p>Give & Take Day – Townsend Community Centre:</p> <ul style="list-style-type: none"> – 2nd July 10am-1pm – Link to information regarding future Give & Take Days: http://www.bournemouth.gov.uk/Residents/Waste_Recycling/Recycling/Give_or_take_days.asp <p>Football Session for young people at Littledown Centre: Currently looking for teams aged 12-14 & 15-17 years – if interested speak to PCSO Danny. Location: Littledown Sports Centre. Football Focus Tournament Dates for 2010 / 2011:</p> <ul style="list-style-type: none"> • Fri 25 February 2.30pm to 6.30pm • Fri 15 April 2.30 to 6.30pm • Fri 3 June 2.30 to 6.30pm • Fri 29 July 2.30 to 6.30pm <p>Games evening to be held every Friday at the community centre this is a free event for families and will include skittles, it is hoping that by teaming up with the youth centre attendance will improve attendance.</p> <p>Every Friday morning the community centre will be open for a bacon sandwich and tea for £1.50, it can be a take away and Lawrence will inform staff working in the area.</p> <p>Kickboxing every Friday.</p> <p>Get Sorted Career and Community Day – Thursday 31st March 3.30-6pm at Townsend Youth Club.</p>

			<p>Townsend Funday – 27th August 2011.</p> <p>Dan Clarke – 18th March at TCC, 7pm doors open, starts at 7:30pm.</p> <p>Housing allocations – how the register works, Thursday 24th March 2pm at Kinson Hub, please call Julie on 01202 458314 to book a place. This is an information workshop and individual queries will not be answered.</p>
4	<p>Children’s Centre / Youth Centre / Townsend Extended School / Young People’s activities..</p> <p>Naomi Unwin (Children’s Centre Manager) – 07795 401938</p> <p>Simon Northover (Receptionist Children Centre) - 720472</p> <p>Townsend Youth Centre – 729126</p> <p>Hilda Brownlow –397838</p> <p>Dan Vincent (Play Rangers) – 07920 827469</p>	<ul style="list-style-type: none"> - YP have a space of their own - Reduction in anti social behaviour - Increase in educational and social activities available - The school will have longer opening hours - Reduction in anti social behaviour and criminal damage 	<p>Youth Centre update: The Youth Centre’s Open Day and launch of the MUGA was a success – positive PR followed in the Echo.</p> <p>Children’s Centre update: ➤ No update</p> <p>Bournemouth Training Centre: ➤ No update</p> <p>Play Rangers: ➤ No update</p> <p>Cllr. Trickett updated the group with the on-going discussion regarding the school coaches; noted that the criteria for concession status is confusing and unclear; the group would like clarification on the criteria. Cllr. Trickett is happy to work with individual families to resolve any issues with transport. Currently the Cllr has resolved one case and the child now has access onto the coaches, another case was refused but currently going through the appeal process. Residents noted that the coaches are never full and there are spaces available. Cllr. John Trickett – 07910011239</p>

5	Funding Opportunities	<p>Green Goals: Community groups, sporting associations and social clubs in Bournemouth are now being invited to apply for environmental grants from the Green Goals Community Fund. Applications can be made to the Green Goals Partnership for one-off grants of up to £1,000 to help fund projects that will bring sustainable community benefits. Grants must be used during the 2010-11 football season to benefit individual projects which meet one or more of the following criteria:</p> <ul style="list-style-type: none"> • Improving the local environment • Community action in green spaces • Recycling schemes or education and awareness of recycling • Engaging children and young people in environmental issues • Engaging children and young people in healthy lifestyle activities <p>Grass Roots: Small grants for local community groups. To be eligible for funding from this programme your group must be:</p> <ul style="list-style-type: none"> ➤ Active in your community ➤ Have an income of less than £30,000 ➤ Be mainly run by volunteers ➤ Addressing a look disadvantage this must be clearly demonstrated in the application ➤ Have been active in the local area for at least 12 months before application. <p>Grants of between £250 and £5,000 are available. However... the monies need to be spent by Jan 2011 – the programme ends in March 2011.</p> <p>Local Improvement Fund: £2,500 available for 2010/2012 - Please contact the Ward Councillors for further information.</p>
6	Any Other Business	

Next Meeting: Thursday 31st March, 14:00-15:00 @ Townsend Community Centre, Jewell Road.

Townsend Together Team meetings for 2011:

- 31st March 2-3pm @ Townsend Community Centre
- 28th April 6:30-7:30pm @ Townsend Community Centre
- 26th May 2-3pm @ Townsend Community Centre
- 30th June 6:30-7:30pm @ Townsend Community Centre
- 28th July 2-3pm @ Townsend Community Centre

Other Contacts:

Cllr. Michael Weinhonig – 07877430667

Cllr. David Shaw – 07951511287

Cllr. John Trickett – 07910011239

Amanda Nicholls – 451165 / 07799863483

Rebecca Dean - 453917

Lawrence Robson – 07881503918

Gary Watton – 07527384638 / 458346

Dominic Weir – 07970780669

Steve Shuck – 453906

Lindy Fitzgerald – 458314

Sharon Mondon - 451332

Caroline Abbis – 466125 / 07826893341